

9 Accreditation UK criteria

Criterion	Self-evaluation
M5 The provider regularly obtains and records feedback from students on _____ offered. Feedback is circulated to relevant _____ and appropriate action is taken and _____.	
M6 The provider regularly seeks and records feedback from all staff on the _____ offered. Appropriate action is taken and _____.	
M7 The provider reviews systems, processes and practices with a view to continuing _____. Appropriate action is taken and recorded in an annual _____.	
M12 There are effective procedures for monitoring and appraising all staff, and for handling _____ or conduct. These procedures are made known to all staff.	
M13 There are effective procedures to ensure the continuing professional development of all staff to meet the needs of the _____, the _____ and the _____.	
T3 The teaching team has a range of _____, _____ and _____ appropriate to the courses offered and the needs of the learners.	
T9 There are effective arrangements, led by an academic manager, to ensure appropriate _____ guidance and _____ for all teachers.	
T10 There are effective arrangements for the _____ and _____ of teachers' performance by a TEFLQ academic manager.	
T15 Courses include study and learning strategies that support _____ learning and enable students to benefit from their programmes and continue their _____ after the course.	

Missing words:

day-to-day
 experience
 improvement
 individual
 knowledge
 learning
 monitoring
 observation
 organization

performance
 recorded x 2
 self-evaluation
 services x 2
 skills
 staff
 students
 support
 unsatisfactory